**Ganpati .B.Gilbile**

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**Telephone(mobile) :** 9421478367 /7028999952

**Objective:**

**3233w**

Total experience 4.2 year experience.

**Experience:**

AWS Devops Artitecture.

Content :

Linux

SQL

AWS –S3,EC-2,VPC,ELB,Autoscalling,AWS Cloud formation.

Built Tools :

* GIT, Genkins, Container

Monitoring Tools :

* Nagious
* A competent profession with nearly 4.2 Years of Experience in

Operations Management Team Management Data Reconciliation.

Client Relationship. Having Good Knowledge of ATM Cash & Incident Management.

* Having good interpersonal, communicational, team player, leadership & relationship building abilities.
* Built good relationship with Banks, Clients.

## Core Competencies

* Preparing MIS Reports as per SLA with a view to apprise management of the process operations and assist in critical decision –making process.
* Mapping client’s requirement coordinating, developing and implementing processes in live with guidelines.
* Training of employees regarding process of incident management.
* Good Hands on Excel (V-lookup, H-lookup,Pivot Table Etc).
* **Company Name: - Baroda Global Shared Serviced** Jan 2020 — Till date

## Current Job Description

* Company Name : - **Baroda Global Shared Serviced .**

Designation : - NOC – Assistant Manager.

Responsibility : To Manage all operation.

* **Company Name: - Transaction Solutions international.** March 2019 — jan2020

## Current Job Description

* Company Name : - **Transaction Solutions international.**

Designation : - NOC – Senior Executive.

Responsibility : Same as TCPSL.

* Handling a team of 10 agents 24x7, executing the work process through regular follow-ups via trouble ticket system and reporting to senior manager including agents shift coordination & shift handover.
* Monitoring of VSAT link connectivity for ATMs, migration activities and any major failure or degradation in network.
* Monitoring and troubleshooting of major faults.
* Continuous Monitoring and maintenance of all VSAT and VPN Networks managed and operated by Hughes, TATA Net.
* Coordinating with field engineer for link alignment and internal teams as per planned activities in cut-over plan, sequence of events and rollback plans.
* Checking VSAT through IP for its connectivity and reliability via ping response.
* Tracking & managing Escalations from mangers and vendors and corresponding migration status at any given stage thorough various tools.
* Solving Connection Errors & Network related issues by coordinating with Network Vendor (Tata net & Hughes).
* Coordinate and provide support for field technicians & engineer.
* Handling escalations internal as well as from vendors and banks until the resolution within.
* SLA TAT with RCA in order to avoid frequent failure of the similar nature.
* Assisting NOC members with escalated cases. Invoke Escalation as per matrix.
* Take daily reviews of vendors to implement the better services to customer. Managing customers’ expectation and perception.
* **Company Name: - Tata communications payment solutions Ltd.** Jun 2017 March 2019

## Current Job Description

* Company Name : - **Tata communications payment solutions Ltd (Excute- HR).**

Designation : - NOC – Team Leader

Date Joined : - Jun 2017 To March 2019.

* Handling a team of 25 agents 24x7, executing the work process through regular follow-ups via trouble ticket system and reporting to senior manager including agents shift coordination & shift handover.
* Involving in meeting with managers and DGM for process development and achieving the daily targets for maintaining Enterprise network performance 24x7.
* Monitoring of VSAT link connectivity for ATMs, migration activities and any major failure or degradation in network.
* Monitoring and troubleshooting of major faults.
* Continuous Monitoring and maintenance of all VSAT and VPN Networks managed and operated by Hughes, TATA Net.
* Coordinating with field engineer for link alignment and internal teams as per planned activities in cut-over plan, sequence of events and rollback plans.
* Checking VSAT through IP for its connectivity and reliability via ping response.
* Tracking & managing Escalations from mangers and vendors and corresponding migration status at any given stage thorough various tools.
* Solving Connection Errors & Network related issues by coordinating with Network Vendor (Tata net & Hughes).
* Coordinate and provide support for field technicians & engineer.
* Handling escalations internal as well as from vendors and banks until the resolution within

SLA TAT with RCA in order to avoid frequent failure of the similar nature.

* Take daily reviews of vendors to implement the better services to customer. Managing customers’ expectation and perception.
* **Worked in Mphasis Pvt Ltd, (Advait Techserve)** Oct 2015 — Jun 2017

As a Sr Technical Support Engineer.Working on the mphasis monitoring tools also giving the all types of ATM support.Magarpatta, Hadapsar .Pune.From 6 Oct 2015 to Jun 2017.

# Responsibilities:

Specialized experience and knowledge in configuration changes in **Base24.**

Experience in Real-time ATM and POS terminal configuration

* Configuring TMK set no. in TSS and BASE24-ATD.
* Give download and live ATM machine also checking the transactions at switch end.
* Resolving the all related queries with support of switch.
* Monitoring CPU utilization of Tandem system.
* Monitoring HSM, health status of TANDEM.
* Monitoring EMS,OGGSCI stations.
* Refresh CAF files and make Emboss files for all the territory.
* Resolve all the transaction related issue of ATM.
* Maintain transaction record of all the ATM’s which are situated in all over world.
* Transaction monitoring through ESQ.
* Checking of different ATM transactions which was not successful and find out the reasons for it on Tandem Environment.
* Different type of report generation according to territory wise.
* Providing backend support of DCMS.
* Adding the ATM at switch end.
* Adding PORT on Tandem Environment.
* Checking the customers related queries like credit card transactions, debit card transactions and also ATM related queries in tandem.
* **Abhinav Institute Of Technology & Management** Nov 13 To 14 Dec 14

Role: As a Lecturer.

I have teaching experience in **C,C++,Sql** from 14 Nov 2013 To 14 Dec 2014.

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| --- | --- | --- | --- |
| **Exam passed** | **University/Board** | **Year Of Passing** | **Marks-Percentage** |
| BE (IT) | Amravati University | 2013 | 61.15% |

**Educational Qualifications :**

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| --- | --- | --- | --- |
| Diploma(I.T) | M.S.B.T.E | 2009 | 71.30% |
| Higher Secondary School(HSC | Pune Board | 2006 | 50.56% |
| Secondary School certificate(SSC) | Pune Board | 2004 | 57.35% |

**Technical Proficiency:**

* **All basic knowledge of Computer and Internet**
* **Operating Systems:** Windows XP/98/2000/7, Unix/Linux.
* **Programming Languages:** C,C++,HTML,.NET

|  |
| --- |
| **Database:** SQL, |

**UNIVERSITY PROJECT:**

**Name of project: -** Campus Network Security.

**Role: -** Designer/Programmer

**Purpose: -** To provide security for documents as well as to reduce the corruption this system is very useful

In this project mainly aim for securing data from the outsider using and RSA and SHA1 algorithm.

**Description:-**Mainly this system is designed by using Algorithm, Database & Networking. As we provide a Unique ID to the Admin,Teacher,Student. for this ID in Database which place.

**STRENGTH:**

* Leadership
* Maintain Relation.
* Awarded for best performance in LEADER ACTIVITY of the year.
* Leader in NSS(National Service Scheme) camp.
* High Level of confidence & determination.
* Adaptability to different environments & quick learning abilities.
* Team Work, Flexible, and Punctual & Interest to learn New Things.

**Extracurricular Activities:**

* Managing Industrial tour as leader with co-ordinators and workshop of Networking security.
* Worked under “Earn with Learn” scheme for data entry, trainee assistance, library assistance.
* Represented college in inter collegiate tournament in Cricket.
* Member of Organizing committee of Funhama 2011
* Active member of ‘Robo Race Event Committee’ in **Technizzma-10** A National Level Technical event held at H.V.P.M. C.O.E.T. Amravati.
* Participation in event of ’Error correction in C-Language’ of **Technizzma-11** A National Level Technical event held at H.V.P.M. C.O.E.T. Amravati..

**PERSONAL PROFILE**

Name : Ganpati.B.Gilbile

Father’s Name : Bhimraj.L.Gilbile

Languages Known **:** English,Marathi,Hindi,

Postal Address **:** AT-Post Devgaon Ta. Newasa,

Dist. Ahemadnagar 414604

Alternate Contact : 7028999952

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SPECIAL INTERESTS

* Travelling.
* Listening music.
* Making new friends.
* Playing Cricket.

**DECLARATION:**

I hereby declare that the above information furnished is true to the best of my knowledge I am hard working sincere and innovative**.**

Date:

Place: Signature